

# Christian MENDIETA, PMP

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## Project Manager

Languages: English, French and Spanish

Last update: May-2018

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## Executive Summary

Software Engineer with professional experience over than 15 years, Project Manager for the last 10 years, PMP Certified with a strong software development background. I have worked in both the government and private sectors on a variety of projects. Scrum master with experience leveraging this methodology to get continuous incremental results.

I have a proven record of accomplishment for meeting and exceeding all quota requirements summarizing up to half million dollars in deployed projects on time, schedule, scope and quality. I have managed teams from 5 to 10 people and increased the total company's income up to 40% per year with customer oriented soft skills and negotiation skills with suppliers overseas.

I strongly believe that customer satisfaction, company's good name and good project results are the top priorities on any project deployment.

I'm fluent in English, Spanish and French, with excellent writing skills, great problem-solver, fast learner and team player!

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## Professional Experience

### Project Manager – Advanced Analytics

January 2016 – Present

Autodesk – Montréal, Canada

- Project Manager in the Advanced Analytics team which is on charge on deploying heuristic and predictive scores based on customer's information.
- Agile methodologies used: Scrum & Kanban
- Project Managers & Scrum Masters Monthly Meetup Leader.
- Training Workshop facilitator & organizer.
- Portfolio Manager, where I help to organize around a hundred projects, verify its dependencies, business impact, complexity, resource allocation and the timelines based on quarters and fiscal year.
- Technologies used: Hive, Amazon AWS, RedShift, QlikView, PHP, Marketo, etc.

### Software Engineer II

August 2015 – December 2015

Wabtec Corporation – Montréal, Canada

- Development of diagnose and monitor application for managing Metro/Train doors.
- Extensive use of C#, .NET Framework 3.5/4.0
- Responsible of testing and debugging.
- Tools and technologies: Full software development lifecycle, SDLC, Visual Studio, VB.NET, C#, Visual Source Safe, multi-threading.

### Project Manager

Dinamo Consulting – Ecuador

August 2008 – May 2015

*Fast growing company that provides VoIP telecom, security solutions and IT consulting services.*

- Analysis and design of solutions based on customer's business needs.
- On charge of maintain relationships with overseas suppliers and clients.
- Responsible of tracking project costs
- On charge of several projects simultaneously up to 5
- Coordination of teams of engineers, technologists and technicians.
- Responsible of supervise, inspect and provide design support during the installation and implementation of computer and telecommunications hardware
- Occasional on-site training on deployed solutions.
- Tools and technologies: MS Project, MS Office, Visio, Excel, Word, PowerPoint, SharePoint, Asterisk, Linux, Biometrics, Windows Servers, Firewalls, Video Surveillance, Virtual Box, VMware, Google AdWords, CRM

## **Software Project Manager**

### **CNT Telecommunications – Ecuador**

**February 2008 – July 2008**

*CNT is one of the largest telecom companies in Equator, providing Internet, landlines, mobile telephony and subscription television services using 4G technology.*

- Experience working with event detail record (EDR, CDR, etc)
- Analysis and investigation for revenue leakage detection (Revenue Assurance)
- Develop CDR decoders, robust and functional, quite fast.
- Decode CDR's directly from switches Ericsson, Alcatel, Samsung, Huawei, Siemens and ZTE to Oracle DB for further processing.
- Developed advanced software to detect bypass fraud.
- Agile methodology used.
- Assist in the collection and documentation of user requirements
- Evaluation of Revenue Assurance software solutions.
- Tools and technologies: Full software development lifecycle, SDLC, MS Project, MS Office, Visio, PowerPoint, Excel, Word, Visual Studio, VB.NET, C#, Visual Source Safe, True Crypt, Oracle, Windows Servers, Linux Servers, Telecom Switches

## **Software Project Manager**

### **Grupo Difare – Ecuador**

**July 2004 – December 2007**

*One of the largest distributor in the pharmaceutical business in Equator with its own pharmacy's franchise*

- Oversaw, coached and developed a team of 5 members.
- XP methodology used
- Deployed solution code statistics:
  - VB.NET            1,985 files   1,157,519 code lines
  - C#                 1,159 files   226,146 code lines
  - SQL Server      938 tables   498,704 code lines   1,534 stored procedures
  - Crystal reports 647 files.
- Experience coding ERP's multiple modules
- Integration with banking systems using ISO 8583 and Smart Cards
- Extensive usage of SQL Server, queries, stored procedures and table replication.
- Experience working with Remoting and Web Service on C#
- Extensive usage of Crystal Reports and XML
- Microsoft awarded *Neptuno* ERP as #1 software deployment also as a study case.

- Tools and technologies: Full software development lifecycle, SDLC, MS Project, MS Office, Visio, Excel, PowerPoint, Word, SharePoint, Visual Studio, VB.NET, C#, Visual Source Safe, SQL Server, Windows Servers, Smart Cards, Crystal Reports, ERP

### **Visual Basic .NET Developer**

**Sinfo-Q - Ecuador**

**April 2003 – June 2004**

- Experience coding software similar to Quicken for home accounting and budget tracking.
  - Developed using Visual Basic .NET and local database.
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## **Education and training**

LUMA techniques – 2017

Certified Scrum Master – Scrum Alliance – 2016

Évaluation comparative des études effectuées hors du Québec: Baccalauréat, Génie informatique et de la construction des ordinateurs.

Agile Project Management – McGill University - 2015

Project Management Professional PMP – PMI Institute – 2014

SONY IPELA Security Certified SSCS – SONY - 2013

NLP Certified Practitioner – The NLP Society – 2012

Bachelor of Engineering (B.Eng.), Computer Science – Escuela Superior Politécnica del Litoral – 2010

Microsoft Certified Professional – Microsoft – 2004

## **Personal interest**

Mobile App development, BBQ, skiing and snorkeling